



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: **Cole et al.**

Serial No.: **09/726,014**

Filed: **November 29, 2000**

For: **Business Systems Management:
Realizing End-to-End Enterprise
Systems Management Solution**

35525

PATENT TRADEMARK OFFICE
CUSTOMER NUMBER

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Group Art Unit: **2124**

Examiner: **Nahar, Qamrun**

Attorney Docket No.: **AUS9-2000-0489-US1**

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I hereby certify this correspondence is being deposited with the United States Postal Service as First Class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on 05.03.04.

By:

Amelia C. Turner
Amelia C. Turner

TRANSMITTAL DOCUMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

ENCLOSED HEREWITH:

- Response to Office Action;
- Letter to the Official Draftsman;
- 2 sheets of drawings; and
- Our return postcard.

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MAY 10 2004

Technology Center 2100

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

Respectfully submitted,

Duke W. Yee

Duke W. Yee

Registration No. 34,285

YEE & ASSOCIATES, P.C.

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Dallas, Texas 75380

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ATTORNEY FOR APPLICANTS



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LETTER TO THE OFFICIAL DRAFTSMAN

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Submitted herewith are formal drawings (2 sheets) for the above-identified application.

Respectfully submitted,

Duke W. Yee
Registration No. 34,285
Yee & Associates, P.C.
P.O. Box 802333
Dallas, Texas 75380
(972) 367-2001
ATTORNEY FOR APPLICANTS

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on *May 3rd, 2004*

by *Julia Turner*